

EXHIBIT 35

IN THE UNITED STATES DISTRICT COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION

Artis Ellis

vs.

Educational Commission for Foreign Medical
Graduates

Civil Action No. 4:14-CV-02126

DIRECT QUESTIONS TO BE PROPOUNDED TO
CUSTODIAN OF RECORDS FOR:

SUN LIFE ASSURANCE COMPANY OF CANADA (Disability)

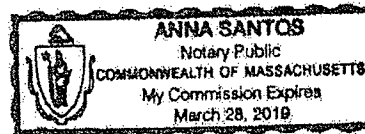
1. Please state your full name, address, telephone number, occupation and official title. 781-446-1553
ANSWER Lawrence R Griffin 1-Sun Life Ex Park Wellesley MA 02481
2. I am the custodian for Sun Life
(Please insert facility or practitioner name.)
3. Have you received a subpoena duces tecum for the production of those documents listed in question number four?
ANSWER Yes
4. Are you among those who have possession, custody, control of, or access to any and all disability records and/or documents, including but not limited to any and all applications for disability, medical records, requests for leave, requests for accommodation, job descriptions, communications with Artis Ellis, communications with medical providers, documents related to disability payments and/or wage replacement, pertaining to Artis Ellis; D.O.B. [REDACTED]; SSN: xxx-xx-xxxx; Policy No.: 61296; Policy Holder: Educational Commission for Foreign Medical Graduates (ECFMG)?
ANSWER Yes
5. Were the aforementioned records made in the regular course of business of your employer?
ANSWER Yes
6. Was it in the regular course of business of the above listed for a person with knowledge of the act, event, condition, opinion, or diagnosis recorded to make the record or to transmit information thereof to be included in such record?
ANSWER Yes
7. State whether these records were made at the time or shortly after the time of the transactions recorded?
ANSWER Yes
8. Were these records kept as described in the preceding questions?
ANSWER Yes
9. Does the source of the information, and the method and circumstance of its preparation, establish the trustworthiness of the records?
ANSWER Yes
10. Please release exact duplicates of the records as requested in the subpoena duces tecum or the originals thereof for photocopying for attachment to this deposition. Have you done as requested? If not, why not?
ANSWER Yes
11. Are there any records, documents, papers, correspondence or tangible matters of any kind pertaining to Artis Ellis that you have not provided to the notary public taking your deposition?
ANSWER No
12. Please describe all papers, documents, records, correspondence, or tangible matters of any kind that you have not provided to the notary public taking your deposition and explain why you have not provided them.
ANSWER NONE

13. Are you aware that it may be necessary to subpoena you or your employer to court at the time of the trial of this case; if you have not provided to the notary public taking your deposition all papers, documents, records, correspondence, or tangible matters of any kind pertaining to Artis Ellis?
ANSWER Yes

Laurence R. Griffin
WITNESS (Custodian of Records)

Before me, the undersigned authority, on this day personally appeared 3-10-16
Laurence R. Griffin, custodian of records for the above listed, known to me to be the person whose name is subscribed to the foregoing instrument in the capacity therein stated, who being first duly sworn, stated upon his/her oath that the answers to the foregoing questions are true and correct. I further certify that the records attached hereto are exact duplicates of the original records.

SWORN TO AND SUBSCRIBED before me this 10th day of March,
20 16.





Employee Benefits Group

175 Addison Road
Windsor, CT 06095
Tel: 860.737.1000
FAX: 860.737.1093
www.sunlife.com

GENWORTH FINANCIAL IS NOW
SUN LIFE FINANCIAL

To: Jennifer Burns From: Barbara Kinney
US Legal Support Tel #: 860-737-6671
Fax #: 860-737-6598
Date: March 9, 2016

Fax: 281-552-8944 This cover + 19 page(s)

Message:

Re: Artis Ellis Records

- ☐ Original will follow by mail
- ☒ No other copy will be sent.
- ☐ Please make copies and distribute.

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If the reader of this message is not the intended recipient or an employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any distribution or duplication of this communication is strictly prohibited. Any inadvertent receipt by you of such confidential information is not intended to constitute a waiver of any privilege. If you have received this communication in error, please notify us immediately by telephone and return the original message to us by mail. Thank you.

ECFMG/Ellis_003885

From:

03/09/2016 15:44

#4.12 P.002/020

Page 1 of 1

Print

Case Control	Case Status	Case Type
Policy #	Class	Group Office
Last Name	Last Name	Class Office
Last Payment Date	Due Date	Priority
Start Date		

<p>1. [illegible]</p> <p>2. [illegible]</p> <p>3. [illegible]</p> <p>4. [illegible]</p> <p>5. [illegible]</p> <p>6. [illegible]</p> <p>7. [illegible]</p> <p>8. [illegible]</p> <p>9. [illegible]</p> <p>10. [illegible]</p> <p>11. [illegible]</p> <p>12. [illegible]</p> <p>13. [illegible]</p> <p>14. [illegible]</p> <p>15. [illegible]</p> <p>16. [illegible]</p> <p>17. [illegible]</p> <p>18. [illegible]</p> <p>19. [illegible]</p> <p>20. [illegible]</p> <p>21. [illegible]</p> <p>22. [illegible]</p> <p>23. [illegible]</p> <p>24. [illegible]</p> <p>25. [illegible]</p> <p>26. [illegible]</p> <p>27. [illegible]</p> <p>28. [illegible]</p> <p>29. [illegible]</p> <p>30. [illegible]</p> <p>31. [illegible]</p> <p>32. [illegible]</p> <p>33. [illegible]</p> <p>34. [illegible]</p> <p>35. [illegible]</p> <p>36. [illegible]</p> <p>37. [illegible]</p> <p>38. [illegible]</p> <p>39. [illegible]</p> <p>40. [illegible]</p> <p>41. [illegible]</p> <p>42. [illegible]</p> <p>43. [illegible]</p> <p>44. [illegible]</p> <p>45. [illegible]</p> <p>46. [illegible]</p> <p>47. [illegible]</p> <p>48. [illegible]</p> <p>49. [illegible]</p> <p>50. [illegible]</p> <p>51. [illegible]</p> <p>52. [illegible]</p> <p>53. [illegible]</p> <p>54. [illegible]</p> <p>55. [illegible]</p> <p>56. [illegible]</p> <p>57. [illegible]</p> <p>58. [illegible]</p> <p>59. [illegible]</p> <p>60. [illegible]</p> <p>61. [illegible]</p> <p>62. [illegible]</p> <p>63. [illegible]</p> <p>64. [illegible]</p> <p>65. [illegible]</p> <p>66. [illegible]</p> <p>67. [illegible]</p> <p>68. [illegible]</p> <p>69. [illegible]</p> <p>70. [illegible]</p> <p>71. [illegible]</p> <p>72. [illegible]</p> <p>73. [illegible]</p> <p>74. [illegible]</p> <p>75. [illegible]</p> <p>76. [illegible]</p> <p>77. [illegible]</p> <p>78. [illegible]</p> <p>79. [illegible]</p> <p>80. [illegible]</p> <p>81. [illegible]</p> <p>82. [illegible]</p> <p>83. [illegible]</p> <p>84. [illegible]</p> <p>85. [illegible]</p> <p>86. [illegible]</p> <p>87. [illegible]</p> <p>88. [illegible]</p> <p>89. [illegible]</p> <p>90. [illegible]</p> <p>91. [illegible]</p> <p>92. [illegible]</p> <p>93. [illegible]</p> <p>94. [illegible]</p> <p>95. [illegible]</p> <p>96. [illegible]</p> <p>97. [illegible]</p> <p>98. [illegible]</p> <p>99. [illegible]</p> <p>100. [illegible]</p>	
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ECFMG/Ellis_003886

Ultera

03/02/2016 15:44

#412 P.0037020

Ultera - D-MAP Print Preview Dialog

Page 1 of 3

D-MAP

Claim Control # 041012-02281-00

03/02/2016 4:41:11 PM

Norma Charles - FE

PRINTED FILE AS REQUESTED

03/01/2016 7:58:39 AM

Larry Griffin - FE

sent to request to have file printed
E-mail from Legal

From: Barbara J Kinney/Legal/US/SunLife
 To: Larry Griffin/Group/US/SunLife@SunLife, Cynthia Johnston/Group/US/SunLife@SunLife, Yarimal
 Lara/Group/US/SunLife@SunLife, Susan Krute/Group/US/SunLife@SunLife, Kim
 McCraw/Group/US/SunLife@SunLife, Layna Koy/Group/US/SunLife@SunLife
 Date: 02/29/2016 01:49 PM
 Subject: Subpoena Notice - Ellis

Your Response is Manditory and Required Immediately

Subpoena Notice

Group Document Request

We have received a subpoena request for the following information listed below, please provide the documents
 checked below by:
 Due Date: Immediately

Client Name: Artis Ellis

SSN/TIN: [REDACTED]

DOB: [REDACTED]

Policy #: 61296

Claim #

Documents Requested

Beneficiary Forms (designation/change)
 Benefit Payment Documentation
 Changes of Ownership
 X Claim File
 Copies of Benefit Checks
 Copy of Policy
 X Correspondence
 X Applications for benefits
 X Medical Records
 X Payment History
 Premium Payment documentation
 Surveillance Reports
 Current Status of policy

Additional Items Requested

Video CDs
 Photographs

Please let me know if you are able to establish a relationship. If a relationship exists, please pull the requested
 documentation and forward to my attention by the date above at SC 5500 / W499 (Windsor 4th Floor)

<http://ultera.ca.sunlife/ultera/viewer/notepad/notepadprintpreview.asp?dotcap=D-MAP>

03/02/2016

ECFMG/Ellis_003887

03/17/2016 14:06 #417 P.002/004

1/1/2016

Ultera - D-MAP Print Preview Dialog

Page 2 of 3

Barbara J. Kinney
Sun Life Financial
Law Department
175 Addison Road
Windsor, CT 06095
Tel: 860-737-6671
Fax: 860-737-6598
barbara.kinney@sunlife.com

02/25/2016 10:35:10 AM

Kaitlyn Nickle - CSC

Jennifer Justiss called to see where she could submit request to subpoena all EEs docs. Gave email, fax # and mailing address.

10/15/2012 10:16:13 AM

Victoria Strout - MSTD

\$1200 Report/ok vis

10/12/2012 8:53:07 AM

Andrea Bayides - STDA

\$1200 Audit/OK/AB

10/11/2012 1:56:36 PM

Maura Harnois - STDA

From: Maura Harnois/Group/US/SunLife
To: STD QA@SunLife
Date: 2012/10/11 01:55 PM
Subject: Approved: 1.2K - Artis Ellis 041012-02281-00

Approved: 1.2K - Artis Ellis 041012-02281-00

Maura Harnois
Claims Associate, Short Term Disability
Sun Life Financial Employee Benefits Group
Phone 1-800-451-2513 EXT 1188
Fax (781) 304-5519

10/11/2012 1:51:26 PM

Maura Harnois - STDA

From: Maura Harnois/Group/US/SunLife
To: jplush@ecfmfg.org
Date: 2012/10/11 01:49 PM
Subject: Advice to Pay: Artis Ellis

Hello,

Attached you will find a SunAdvisor disability claim recommendation for the above referenced employee based upon a review of all information in our files. Disability payments, if due, are mailed the business day following claim approval and will continue weekly through the Approved To date.

Should you not accept this claim recommendation for any reason, please respond to this email within 24 business hours. Should you have any questions regarding this claim or your STD plan, please feel free to contact me directly at any time.

[attachment "Artis Ellis ATP.doc" deleted by Maura Harnois/Group/US/SunLife]

<http://ultera.ca.sunlife/ultera/viewer/notepad/notepadprintpreview.asp?dotcap=D-MAP>

03/02/2016

ECFMG/Ellis_003888

From:

03/02/2016 15:46

H412 P.006/020

Ultera - D-MAP Print Preview Dialog

Page 3 of 3

Maura Harnois
 Claims Associate, Short Term Disability
 Sun Life Financial Employee Benefits Group
 Phone 1-800-451-2513 EXT 1188
 Fax (781) 304-5519

10/11/2012 1:43:23 PM

Maura Harnois - STDA

Occ: Center Mgr, light occ, no JD rec'd

LDW: 9/11/2012

DX: 227.3; pituitary macroadenoma

TD date 9/12/2012

Expiry: 12/9/2012

LTD eligible: Y

MDA info: 227.3: Benign Neoplasm of Other Endocrine Glands and Related Structures; Pituitary Gland and Cranio-pharyngeal Duct; Cranio-buccal Pouch; Hypophysis; Rathke's Pouch; Sella Turcica, duration not listed

Special Instructions: Plan 80

EARNINGS DEFINITION - USE SUN LIFE STANDARD
 15TH OF THE MONTH FOLLOWING 3 MONTHS OF EMPLOYMENT

W-2 SERVICE ADDED EFFECTIVE TAX YEAR 2005

PHILADELPHIA

PRIOR COVERAGE

*****SUN ADVISOR ADMINISTRATIVE SERVICES ONLY*****

DEFINITION OF DISABILITY - USE PRIOR DEFINITION OF DISABILITY

State Dis?: no

STD Contrib: NC

Contribution/taxability in CHES match ER section?: n/a

BA: Joseph Plush

AP: Dr. Yorshon 713-798-4695

Mail Code: E001

Initial claim decision:

I have rev'd the contract for eligibility wording, doh, wp, and contributions - EE appears eligible for STD coverage.
 I have reviewed Ultera for prior STD and LTD claims- this new claim is not successive. I have verified no outstanding overpayments

\$1677.12 weekly earnings

EE rec'd sick pay 9/12 - 9/25/12, \$1677.12, set offset in CHES.

EE experiencing dizziness, HO confined 9/12 - 9/15/12, EE underwent SX for resection of pituitary adenoma on 9/14/12. R&Ls: patient should stay off work 4 - 6 weeks to allow complete recovery. Severe limitation.
 AP: RTW 10/22/2012

Reasonable to ATP to 10/21/12, closed claim, sent ATP
 Called EE [REDACTED], phone rang, no VM picked up
 Sent to 1.2 K Audit

<http://ultera.ca.sunlife/ultera/viewer/notepad/notepadprintpreview.asp?dotcap=D-MAP>

03/02/2016

ECFMG/Ellis_003889

From:

02/09/2016 16:46

#412 P 000/020

OCT-04-2012 11:28 From:

To:USSLR EF10 PR01

P.1418

Oct 02 2012 4:28PM HP Fax

page 5

SEP-25-2012 13:37 From:

To:17137503730

P.6715

Sun Life Assurance Company of Canada

Short Term Disability Claim Packet



Instructions for the Plan Administrator

An initial claim for Short Term Disability benefits should be submitted when a disability absence has recently begun, and it first appears that the eligible employee's disability will extend beyond the required elimination period. To file a Short Term Disability Claim, prefill Section A: Employer's Statement. Then, provide the entire claim packet to the employer. The employee should make sure all of the sections are complete including the Physician Statement. Then, he or she should mail or fax the completed claim form to:

Sun Life Assurance Company of Canada
Group Short Term Disability Claims
P.O. Box 81915
Wellesley Hills, MA 02481
Tel: 1-800-247-6875
Fax: (781) 304-5599

Failure to provide complete and accurate information could result in the need for additional claims investigation which could delay the initial benefit payment.

Section A: Employer's Statement

1 General Information

Please print clearly.

Name of employer <u>ECFMG</u>	Group policy number <u>61296</u>	Class
Name of employee (first, middle initial, last) <u>Artis Ellis</u>	<input type="checkbox"/> M <input checked="" type="checkbox"/> F Social Security number <u>[REDACTED]</u>	Date of birth <u>[REDACTED]</u>
Name and address of Division where employee works <u>440 N. Sam Houston Pkwy East Houston, TX</u>		Employee phone no.

2 Employment and Claim Information

Be sure to include all salary information.

Date hired (m/d/y) <u>4/8/05</u>	Effective date of insurance <u>7/1/05</u>	Date last worked <u>9/11/12</u>	Hours worked last day <u>7</u>
Job title / Major job duties (Or, attach employee's formal job description) <u>Center Mgr. - All functions of running a testing center</u>			
Regularly scheduled work week: Days per week: <u>5</u> Hours per day: <u>7</u>		How long had employee been in occupation? Years: <u>4</u> Months: <u>9</u>	
Has the employee's employment been terminated? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		If yes, provide termination date	
Why did employee cease working? <u>Disability</u>			

XQR432 • STD Claim Packet

Page 1 of 9

10/02/2012 12:32PM (GMT-04:00)

ECFMG/Ellis_003890

From:

03/09/2015 15:47

#432 P.007/020

OCT-04 2012 11:28 From:

To: USSEL RF10 HPD1

P.2/10

Oct 02 2012 4:28PM HP Fax

page 5

SEP-25-2012 13:37 From:

To: 17137983739

P.7/15

2 Employment and Claim Information continued

How would you classify this employee's occupation?

☐ Sedentary (1-10 lbs) ☒ Light (11-20 lbs) ☐ Medium (21-30 lbs) ☐ Heavy (31+ lbs)
Is the condition due to an injury or sickness arising out of employee's job? ☐ Yes ☒ No ☐ ObscuredHas a Workers' Compensation claim been filed? ☐ Yes ☒ No

If "yes," please include the initial report of illness/injury and award/denial notice with this claim

Name of your Workers' Compensation carrier:	Phone number
Has employee returned to work? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes: <input type="checkbox"/> With restrictions <input type="checkbox"/> Full capacity	Date returned

3 Salary and benefits information

Indicate whether or not the employee contributes to the STD premium on a pre- or post-tax basis.

How was the employee paid? (check one)

☐ Hourly \$ per hour ☒ Salaried \$ per week 1677.12

Provide information about other income:

Commissions \$	Bonuses \$	Overtime \$
----------------	------------	-------------

Does employee contribute toward the STD premium?

• If "yes," attach a copy of employee's enrollment form

in this claim and indicate percentage contribution

• Are employee contributions made with pre-tax dollars? ☐ Yes ☒ No

<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Employee %	Employer %
---	------------	------------

4 Information About Other Income

Is employee currently receiving, or entitled to receive, benefits from any of the following sources?

Check all that apply and provide details for each source of income.

Source of income	Amount of each payment	Weekly or monthly?	Period(s) covered by payment
<input type="checkbox"/> Vacation pay	\$	<input type="checkbox"/> Weekly <input type="checkbox"/> Monthly	
<input checked="" type="checkbox"/> Sick pay	\$ 1677.12	<input checked="" type="checkbox"/> Weekly <input type="checkbox"/> Monthly	9/12 - 9/15
<input type="checkbox"/> State Disability	\$	<input type="checkbox"/> Weekly <input type="checkbox"/> Monthly	
<input type="checkbox"/> Other:	\$	<input type="checkbox"/> Weekly <input type="checkbox"/> Monthly	

5 Certification and Signature

Tip: To certify eligibility, mail or fax the employee's enrollment form with the claim.

I certify that the above statements are true and complete. I have read and understand the Fraud Warning on page 6 of this packet.

Name of person completing this form

Telephone number

E-mail address

Signature

X

Title

Date signed

For more information about Short Term Disability, the claim process and the status of your employees' claims, log onto CustomerLink at <http://customerlink.sunlife-usa.com>

From:

03/09/2016 15:48

#412 P.008/020

To:USLF RF10 PR01

P.3-10

OCT-04-2012 11:28 From:

(00:10-1W9) WDEL:9 2102/00/01

Sun Life Assurance Company of Canada

Short Term Disability Claim Packet



Section B: Employee's Statement

1 General Information

Provide your full address and Social Security number.

Please print clearly

Your name (first, middle initial, last)	<input type="checkbox"/> M <input checked="" type="checkbox"/> F	Social Security number	Date of birth
Ardis Ellis			
Your street address	City	State	Zip Code
Your occupation	Telephone Number		
Center manager	(281) 266-7400		
Employer Name	Group Policy Number		
ECFMG	61296		

2 Information About the Condition Causing Your Disability

Reminder: Return completed claim packet (including Attending Physician Statement) and all required documentation to:

Sun Life Insurance Company of Canada
Group STD Claims
P.O. Box 81915
Wellesley Hills, MA 02481
Tel: 1.800.247.8876
Fax: (781) 304-8498

Type (check one):	<input type="checkbox"/> Pregnancy	<input type="checkbox"/> Motor vehicle accident	<input type="checkbox"/> Work-related injury/sickness
	<input checked="" type="checkbox"/> Sickness	<input type="checkbox"/> Other accident	
Describe in detail how, when and where the accident occurred -OR- Describe the nature of your illness/condition and its first symptoms. If work-related, describe cause of injury/illness.			
Major brain tumor remove from the brain			
When you were first treated by a physician	Last day worked prior to disability	Did you work a full day?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9/11/12	9/12/12		
Name of your first treating physician	Physician phone number		
Dr. Vossler	(781) 798-4686		
Physician's address	Date(s) of examination		
St. Luke's (832) 355-2121	(781) 798-4686 9/12 - 9/15		
Date first unable to work	Date you expect to return to work	Do you expect to return full- or part-time?	
9/12/12	10/22/12	<input checked="" type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time	
If work-related, have you filed/do you intend to file, a Workers' Compensation claim?... <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			

3 Information About Other Income

Source of income	Amount of each payment	Weekly or monthly?	Period/date(s) covered by payment
<input type="checkbox"/> Vacation pay	\$	<input type="checkbox"/> Wkly <input type="checkbox"/> Mthly	
<input checked="" type="checkbox"/> Sick pay	\$ 2	<input checked="" type="checkbox"/> Wkly <input type="checkbox"/> Mthly	
<input type="checkbox"/> State Disability	\$	<input type="checkbox"/> Wkly <input type="checkbox"/> Mthly	
<input type="checkbox"/> Other	\$	<input type="checkbox"/> Wkly <input type="checkbox"/> Mthly	

4 Signature

Reminder: Please be sure to sign and return any Authorization statements included in this packet.

I certify that the above statements are true and complete. I have read and understand the Fraud Warning on page 6 of this packet.

Employee signature	Date signed
X Ardis Ellis	10/2/12

From:

03/09/2016 12:49

#412 P.009/020

To: USSLF NF10 PRD1

P.4/10

001-04-2012 11:28 From:

(00:40-1WS) WdS:1:9 2102/00/01
SEP-25-2012 13:38 From:

Tel: 17137983739

P.9/15

Sun Life Assurance Company of Canada

Short Term Disability Claim Packet



Section C: Attending Physician's Statement

1 Information About the Patient

Please print clearly

The patient is responsible for any costs associated with the completion of this form.

Name of Patient (first, middle initial, last)	<input type="checkbox"/> M <input checked="" type="checkbox"/> F	Social Security number	Date of birth (month/day)
Artis Ellis		[REDACTED]	[REDACTED]
Name of Employer	ECFMG	Group Policy number	Employee phone no.
		67296	

2 Diagnosis and History

Provide general information about diagnosis and history in this section. Then, please elaborate in section(s) 3-6 as appropriate.

Diagnosis including any complications and ICD-9 Codes(s) **ICD 9: 227.3**
Pituitary macroadenoma
 Objective findings (i.e. x-rays, EXGs, MRIs, laboratory data and any other clinical findings)
MRI with pituitary macroadenoma
 Subjective Symptoms
Patient with vision loss and headaches
 Date symptoms first appeared or date of accident **AUGUST 30, 2012** Date Disability Commenced **9/12/12**
 Has patient ever had same or similar condition? ☐ Yes ☒ No If Yes, when: **Unknown**
 Is condition due to injury/sickness arising out of patient's employment? ☐ Yes ☒ No ☐ Unknown
 Name(s) and telephone number(s) of other treating physicians (if applicable):
 If pregnancy, please provide the following information: **N/A**
 • Expected delivery date: Actual delivery date: • C-Section? ☐ Yes ☒ No
 Describe any complications that would extend this disability longer than a normal pregnancy

3 Treatment

Include in description any surgery, therapeutic modalities, psychological intervention and modifications prescribed.

Date of first visit **9/12/12** Date of last visit **9/25/12** Date of last examination **9/25/12**
 Frequency of treatment ☐ Weekly ☐ Monthly ☒ Other (please specify: **see 3 months**)
 Description of Treatment
Patient underwent surgery for resection of pituitary adenoma on 9/14/12

4 Progress

Has patient ☒ Recovered ☐ Unchanged ☐ Improved ☐ Retrogressed
 Is patient: ☐ Ambulatory ☐ Bed confined ☐ House confined ☐ Hospital confined
 If unchanged or retrogressed, please explain:
 Has patient been hospital confined? ☒ Yes ☐ No From: **9/12/12** To: **9/15/12**
 If yes, provide name and address of hospital
St. Luke's Episcopal Hospital, Houston, TX 77030

Continued on next page

XGR432 • STD Claim Packet

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10/03/2012 10:07 FAX

1102

ECFMG/Ellis_003893

From:

05/09/2016 15:50

#412 P 010/020

OCT-04-2012 11:28 From:

To:USSELF REFID FROM

P.5-10

Oct 02 2012 4:20PM HP Fax

page 9

SEP-25-2012 13:38 From:

To:17137563739

P.8-15

Sun Life Assurance Company of Canada

Short Term Disability Claim Packet



Section G: Attending Physician's Statement

1 Information About the Patient

Please print clearly

The patient is responsible for any costs associated with the completion of this form.	
Name of Patient (first, middle initial, last) <u>Artis Ellis</u>	<input type="checkbox"/> M <input checked="" type="checkbox"/> F Social Security number <u>[REDACTED]</u>
Name of Employer <u>ECFMG</u>	Group Policy number <u>[REDACTED]</u> Employee phone no. <u>[REDACTED]</u>

2 Diagnosis and History

Provide general information about diagnosis and history in this section. Then, please elaborate in section(s) 3-6 as appropriate.

Diagnosis including any complications and ICD-9 Codes(s) <u>pituitary macroadenoma</u>	
Objective findings (i.e. x-rays, EKGs, MRIs, laboratory data and any other clinical findings) <u>MRI with pituitary macroadenoma</u>	
Subjective Symptoms <u>Patient with vision loss and headaches</u>	
Date symptoms first appeared or date of accident <u>August 30, 2012</u>	Date Disability Commenced <u>9/12/12</u>
Has patient ever had same or similar condition? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If Yes, when: <u>Unknown</u>	
Is condition due to injury/illness arising out of patient's employment? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown	
Names and telephone numbers of Other Treating Physicians (if applicable) <u>N/A</u>	
If pregnancy, please provide the following information: • Expected delivery date: <u>N/A</u> • Actual delivery date: <u>N/A</u> • C-Section? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Describe any complications that would extend this disability longer than a normal pregnancy	

3 Treatment

Include in description any surgery, therapeutic modalities, psychological intervention and medications prescribed.

Date of first visit <u>9/12/12</u>	Date of last visit <u>9/25/12</u>	Date of last examination <u>9/25/12</u>
Frequency of treatment: <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Other (please specify): <u>in 3 months</u>		
Description of Treatment <u>Patient underwent surgery for resection of pituitary macroadenoma</u>		

4 Prognosis

Has patient: <input checked="" type="checkbox"/> Recovered <input type="checkbox"/> Unchanged <input type="checkbox"/> Improved <input type="checkbox"/> Retrogressed
Is patient: <input type="checkbox"/> Ambulatory <input type="checkbox"/> Bed confined <input type="checkbox"/> House confined <input type="checkbox"/> Hospital confined
If unchanged or retrogressed, please explain:
Has patient been hospital confined? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No From: <u>9/12/12</u> To: <u>9/15/12</u>
If yes, provide name and address of hospital <u>St. Luke's Episcopal Hospital, Houston, TX 77030</u>

Continued on next page

XGR432 • STD Claim Packet

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10/02/2012 12:32PM (GMT-04:00)

ECFMG/Ellis_003894

From:

03/09/2012 15:50

#412 P.011/020

OCT-04 2012 11:29 From:

To: USSF PF10 PRD1

P.6-10

Oct 02 2012 4:30PM HP Fax

page 10

SEP-25-2012 13:39 From:

To: 17137583739

P.10-15

5 Restrictions and Limitations

Restrictions and Limitations should be associated with the Objective and Subjective findings/symptoms noted in section 2.

Indicate class of physical impairment.

* As defined in federal dictionary of occupation titles

Indicate class of mental impairment.

What is the patient's current DSM-IV-R diagnosis?

Restrictions (what the patient should not do)

Patient should stay off work 4-6 weeks to allow complete recovery

Limitations (what the patient cannot do)

Is the patient capable of working within these restrictions/limitations? ☐ Yes ☒ No
 Can the patient work an eight-hour day with these restrictions/limitations? ☐ Yes ☒ No
 If no, how many hours could he/she work? Not working now hours
 Is patient capable of working in another occupation? ☐ Yes - Full-time ☐ Yes - Part-time ☒ No

Physical Impairment

- ☐ Class 1 - No limitation of functional capacity; capable of heavy work* No restrictions (0-10%)
☐ Class 2 - Medium manual activity* (15-30%)
☐ Class 3 - Slight limitation; capable of light work* (35-55%)
☐ Class 4 - Moderate limitation; capable of clerical/administrative (sedentary*) activity (60-70%)
☒ Class 5 - Severe limitation; incapable of minimum (sedentary*) activity (75-100%)

Mental Impairment (if applicable)

- ☒ Class 1 - No limitation ☐ Class 4 - Marked limitation
☐ Class 2 - Slight limitation ☐ Class 5 - Severe limitation
☐ Class 3 - Moderate limitation

Axis I

Axis II

Axis III

Axis IV

Axis V

Do you believe this patient is competent to endorse checks/direct the use of proceeds? ☒ Yes ☐ No

6 Return-to-Work

- When will patient recover sufficiently to perform duties? (Specify date or check recovery period).
 * Patient's occupation part-time:
 Date 10/22/12 ☐ < 3 wks ☐ 3-4 wks ☐ 5-6 wks ☐ 7-8 wks ☐ 2 months or more ☐ Never
 * Patient's occupation full-time:
 Date 10/22/12 ☐ < 3 wks ☐ 3-4 wks ☒ 5-6 wks ☐ 7-8 wks ☐ 2 months or more ☐ Never
- After reviewing the material and substantial duties of the patient's occupation, would you recommend vocational counseling and/or rehabilitation or job modification? ☐ Yes ☒ No

7 Certification and Signature

Remember to provide your full address and Tax ID number.

A check or signature of a person other than the examining physician is not acceptable.

I certify that the above statements are true and complete. I have read and understand the Fraud Warning on page 6 of this packet.

Name of Attending Physician <u>Daniel Kostner</u>		Degree/Specialty <u>M.D.</u>	
Street address <u>1709 Dryden</u>		City <u>Houston</u>	State <u>TX</u>
Tax ID number <u>74-1613878</u>		Zip Code <u>77030</u>	Telephone number <u>(713) 984-696</u>
Attending Physician Signature <u>[Signature]</u>		Fax number <u>(713) 984-3739</u>	Date <u>9/25/12</u>

ASH/4327- STD Cloth Packet

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10/02/2012 12:32PM (GMT-04:00)

ECFMG/Ellis_003895

From:

03/09/2016 15:51

#412 P.012/020

OCT-04-2012 11:29 From:

To:USSELF RF10 PRD1

P.7/10

Oct 02 2012 4:30PM HP Fax

page 11

SEP-25-2012 13:39 From:

To:17137903739

P.11/15

Sun Life Assurance Company of Canada

Short Term Disability Claim Packet



Fraud Warnings

State law requires that we notify you of the following:

Fraud Warning: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Fraud Warning - California: For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Fraud Warning - Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Fraud Warning - Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Fraud Warning - Louisiana and Massachusetts: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Fraud Warning - Maryland: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime as determined by a court of competent jurisdiction.

Fraud Warning - New Jersey: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

Fraud Warning - Oregon, Virginia and Washington: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submit an application or files a claim containing a false or deceptive statement may have violated state law.

Fraud Warning - Vermont: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which may be a crime and subjects such person to criminal and civil penalties.

ECFMG/Ellis_003896

From:

03/09/2016 15:52

#412 P.010/020

OCT-04-2012 11:29 From:

Tel: USSLP RF10 EFD1

P.8/10:

OCT 02 2012 4:30PM HP Fax

page 12

SEP-25-2012 13:39 From:

Tel: 1713/933739

P.12/15

Sun Life Assurance Company of Canada



Authorization for Release and Disclosure of Health Related Information

This Authorization complies with the HIPAA Privacy Rule. It is important for you to read, sign and submit all Authorizations in this packet. Failure to submit all Authorizations could result in a delay during the claims process.

Return to:
Sun Life Assurance
Company of Canada
Group STD Claims
P.O. Box 81913
Wellesley Hills, MA 02481
Fax: (781) 304-3509

I HEREBY AUTHORIZE any physician, health care provider, health plan, medical professional, hospital, clinic, laboratory, pharmacy or other medical or healthcare facility that has provided payment, treatment or services to me or on my behalf, to disclose my entire medical record and any other protected health information concerning me to the Claims Department of Sun Life Assurance Company of Canada ("the Company") its subsidiaries, affiliates, third party administrators and reinsurers.

I understand that such information may include records relating to my physical or mental condition such as diagnostic tests, physical examination notes and treatment histories, which may include information regarding the diagnosis and treatment of human immunodeficiency virus (HIV) infection, sexually transmitted diseases, mental illness and the use of alcohol, drugs and tobacco, but shall not include psychotherapy notes.

By my signature below, I acknowledge that any agreements I have made to restrict my protected health information do not apply to this Authorization, and I instruct any physician, health care professional, hospital, clinic, medical facility or other health care provider to release and disclose my entire medical record without restriction.

I understand that the Company will use the information it obtains to (a) administer claims; (b) determine or fulfill responsibility for coverage and provision of benefits; (c) administer coverage; and/or (d) conduct other legally permissible activities that relate to any coverage I have or have applied for with the Company.

I understand that the Company will not disclose information it obtains about me except as authorized by this Authorization; as may be required or permitted by law; or as I may further authorize. I understand that if information is redisclosed as permitted by this Authorization, it may no longer be protected by applicable federal privacy law.

I understand that: (a) this Authorization shall be valid for 24 months from the date I sign it; (b) I may revoke it at any time by providing written notice to Sun Life Financial, Group Short Term Disability Claims, SC 3212, One Sun Life Executive Park, Wellesley Hills, Massachusetts, 02481, subject to the rights of any person who acted in reliance on it prior to receiving notice of its revocation; and (c) my authorized representative and I are entitled to receive a copy of this Authorization upon request.

A copy of this Authorization shall be as valid as the original.

Print Name of Employee or Personal Representative of Employee	Group Policy Number
If Representative, description of your authority or relationship to employee	
Signature of Employee or Personal Representative	Date
<i>[Signature]</i>	10/2/12

From:

03/09/2016 15:53

#412 P 0147020

OCT-04-2012 11:29 From:

To:USSEL RF10 PHOU

P.9/10

Oct 02 2012 431PM HP Fax

page 13

SEP-25-2012 13:48 From:

To:1713763739

P.13/15

Sun Life Assurance Company of Canada

Sun Life Financial

Authorization for Release and Disclosure of Psychotherapy Notes

This Authorization complies with the HIPAA Privacy Rule. It is important for you to read, sign and submit all Authorizations in this packet. Failure to submit all Authorizations could result in a delay during the claims process.

Return to:
Sun Life Assurance
Company of Canada
Group STD Claims
P.O. Box 81915
Wellesley Hills, MA 02481
Fax: (781) 304-5590

I HEREBY AUTHORIZE any: physician, health care provider, health plan, medical professional, hospital, clinic, or other medical or health care facility that has provided payment, treatment or services to me or on my behalf; to disclose any psychotherapy notes relating to me to the Claims Department of Sun Life Assurance Company of Canada ("the Company") its subsidiaries, affiliates, third party administrators and reinsurers.

By my signature below, I acknowledge that any agreements I have made to restrict my protected health information do not apply to this Authorization, and I instruct any physician, health care professional, hospital, clinic, medical facility or other health care provider to release and disclose all psychotherapy notes relating to me without restriction.

I understand that the Company will use the information it obtains to: (a) administer claims; (b) determine or fulfill responsibility for coverage and provision of benefits; (c) administer coverage; and/or (d) conduct other legally permissible activities that relate to any coverage I have or have applied for with the Company.

I understand that the Company will not disclose information it obtains about me except as authorized by this Authorization; as may be required or permitted by law; or as I may further authorize. I understand that if information is redisclosed as permitted by this Authorization, it may no longer be protected by applicable federal privacy law.

I understand that: (a) this Authorization shall be valid for 24 months from the date I sign it; (b) I may revoke it at any time by providing written notice to Sun Life Financial Group Short Term Disability Claims Department, SCJ212, One Sun Life Executive Park, Wellesley Hills, Massachusetts, 02481, subject to the rights of any person who acted in reliance on it prior to receiving notice of its revocation; and (c) my authorized representative and I are entitled to receive a copy of the Authorization upon request.

A copy of this Authorization shall be as valid as the original.

Print Name of Employee or Personal Representative of Employee	Group Policy Number
If Representative, description of your authority or relationship to employee	
Signature of Employee or Personal Representative	Date
X <i>[Signature]</i>	10/2/12

XGR/482 • STD Claim Packet

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10/02/2012 12:32PM (GMT-04:00)

ECFMG/Ellis_003898

From:

03/09/2015 15:54

#412 P 01b/020

OCT-04-2012 11:29 From:

To:USLF RF10 RF01

P:10/10

Oct 02 2012 4:31PM HP Fax

page 14

SEP-25-2012 12:48 From:

To:17137983739

P:14/15

Sun Life Assurance Company of Canada
Wellesley Hills, MA 02481
1-800-247-6975



PRIVACY INFORMATION NOTICE

This notice explains why Sun Life Assurance Company of Canada ("the Company") collects personal information about you, how we use that information, and under what circumstances we disclose it to others.

We need to obtain information about you to determine whether we can provide the insurance benefits you have requested. As part of the claims process, we may ask you to undergo a physical examination, submit a statement from your physician, or provide copies of medical tests or other information relating to your health, finances and activities.

We also may collect information about you from other sources. By signing the Authorization For Release And Disclosure of Health Related Information and/or the Authorization For Release And Disclosure of Psychotherapy Notes, you authorize us to obtain medical information about you that we need to underwrite your application. Depending upon your particular circumstances, we may collect additional information about you from the following sources:

- Physicians, health care providers, medical professionals, hospitals, clinics or other medical or health care related facilities
- Other insurance companies you have applied to for insurance
- Public records, such as Social Security and tax records

DISCLOSURE OF PERSONAL INFORMATION

When you sign the Authorization For Release And Disclosure of Health Related Information and/or the Authorization For Release And Disclosure of Psychotherapy Notes, you authorize us to disclose information we have about you:

- To our reinsurers
- As required or permitted by law

In the course of the claims process, we may need to disclose information about you to others. The law permits us to disclose such information, without obtaining authorization from you, to:

- Companies that help us conduct our business or perform services on our behalf
- Your physician or treating medical professional
- Comply with federal, state or local laws, respond to a subpoena or comply with an inquiry by a government agency or regulator

ACCESS, CORRECTION AND AMENDMENT OF PERSONAL INFORMATION

Upon written request to the Company, you can:

- Obtain a copy of the personal recorded information we have about you in our files (a fee may be charged to cover the cost of providing a copy of such information)
- Request that we correct, amend or delete any recorded personal information about you in our possession
- File your own statement of facts if you believe that the recorded personal information we have about you is incorrect

To take any of these actions, please contact us at the following address for further instructions:

Sun Life Assurance Company of Canada
Group Short Term Disability Claims
P.O. Box 11113
Wellesley Hills, MA 02481

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XCR432 • STD Claim Packet

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0405

10/02/2012 12:32PM (GMT-04:00)

ECFMG/Ellis_003899

From:

03/17/2016 14:36

#417 P.003/004

Sun
Life Financial

Service Agreement: 61296

SunAdvisor® Short Term Disability

Date: Thursday, October 11, 2012 From: Maura Harnois
To: Joe Plush Email: jplush@ecfmfg.org
Company: Educ Com for Foreign Med Grads Pages: 1
Re: SICK LEAVE ADVICE NOTIFICATION 041012-02281-00

We have completed our review of your request for advice regarding the following employee's absence.

Employee: Artis Ellis

Employee I.D. # [REDACTED]

According to our review of the information received, we recommend that the disability approval commence effective September 12, 2012 (date of hospitalization). Any payment would be subject to your plan elimination period for an illness. At this time we recommend, based on the employee's condition, that the disability payment continue through October 21, 2012 (one day prior to the physician's return to work date).

If the employee does not return to work on a full-time basis by the aforementioned date, and would like to be considered for additional benefit review, a medical update should be submitted. Specifically, the employee should have the treating physician submit a copy of the examination report(s) and any accompanying test results. This information may be forwarded to this office by fax at (781) 304-5519 or mailed to the above address. Upon receipt, we will advise you accordingly. Please note: An out of work note is generally not effective in detailing evidence of ongoing disability.

Should you have any questions or concerns, or if you require assistance obtaining information or otherwise, please feel free to call our Customer Service Department at (800)247-6875.

Sincerely,

Maura Harnois, SunAdvisor®

ECFMG/Ellis_003900

03/09/2016 15:55

#412 P.017/020

Form

Page 1 of 1

SUN ADVISOR/ ECI ELIGIBILITY REVIEW

Work Type		
SunAdvisor Eligibility		
Claim Control #:	Claim Status:	Claim Type:
041012-02281-00	Potential	Sun Advisor
Policy #:	Cert #:	Group Office:
61296	458539208	
Last Name:	First Name:	Claim Office:
ELLIS	ARTIS	Portsmouth
Last Payment Date:	Due Date:	Priority:
Start Date:	5/Oct/2012	1
5/Oct/2012		

ELIGIBILITY REVIEW

Mod#:	4	Elim Period Illness:
Elim Period Accident:		
1st Day Hospital:		Eligible for LTD:
# of Weeks in Plan:		If Y, Date:
Has EE RTW:		
Employment Status:		
Primary Diagnosis:		Age:
Secondary Diagnosis:		
Treatment Plan:		
ICD Code(s):		Date Last Worked:
Disability Advisor Page #:		11/Sep/2012
Doctor's Dis Date:	12/Sep/2012	Date 1st Treat after DLW:
Date of Last OV:		Date Hospitalized:
		12/Sep/2012

Work Related ***If Not Answered Call***

Employer:

___ Completed Phone Template.

Physician:

___ Completed Phone Template.

Assigned To:	Created:	Work Item ID:
Maura Harrois - STDA	5/Oct/2012	7885850

file:///C:/Users/KB05/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Fil... 03/02/2016

ECFMG/Ellis_003901

03/17/2016 11:36

0017 P 004/004

From:

Page 1 of 1

ZSYS Chess Task

Work Type
ZSYS - AM Sent Task

Claim Control #:	Claim Status:	Claim Type:
041012-02281-00	Terminated	Sun Advisor
Policy #:	Cert #:	Group Office:
61296	458539208	PHILADELPHIA
Last Name:	First Name:	Claim Office:
ELLIS	ARTIS	Boston
Last Payment Date:		
21/Oct/2012		
Start Date:	Due Date:	Priority:
12/Oct/2012	12/Oct/2012	1

Description:

Message:

* IMPORTANT We were pleased to learn that you returned to work on 221012. This payment represents the final benefit payment as of October 21, 2012. Your claim file is now closed. Thank you.

Assigned To:	Created:	Work Item ID:
	12/Oct/2012	7907082

file:///C:/Users/KB05/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files... 03/02/2016

ECFMG/Ellis_003902

03/02/2016 15:56

#442 P.019/020

From:

Page 1 of 1

TEAM LEAD/MANAGER REFERRAL

Work Type

Team Lead / Manager Referral

Claim Control #:

041012-02281-00

Claim Status:

Terminated

Claim Type:

Sun Advisor

Policy #:

61296

Cert #:

458539208

Group Office:

PHILADELPHIA

Last Name:

ELLIS

First Name:

ARTIS

Claim Office:

Boston

Last Payment Date:

21/Oct/2012

Due Date:

19/Oct/2012

Priority:

3

Start Date:

12/Oct/2012

REFERRAL

☐ Complaint received dated:

From

☐ See Second Appeal Dated:

and Medical Opinion Dated:

From

☐ See correspondence dated:☐ Cheque over authority level:☐ See File Summary/D-MAP:☐ Handle Approval☐ Provide Recommendation☐ See Comments

QC-Clear-AB

RESPONSE

Team Leader/Manager Response:

☐ Agree with action plan.☐ See Comments/Recommendations☐ See Comments

Assigned To:

Andrea Bayides - STDA

Created:

12/Oct/2012

Work Item ID:

7907752

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ECFMG/Ellis_003903

From:

03/03/2016 15:57

#412 P 020/020

Page 1 of 1

ZSYS Chess Task

Work Type

ZSYS - AM Sent Task

Claim Control #:
041012-02281-00Claim Status:
TerminatedClaim Type:
Sun AdvisorPolicy #:
61296Cert #:
458539208Group Office:
PHILADELPHIALast Name:
ELLISFirst Name:
ARTISClaim Office:
BostonLast Payment Date:
21/Oct/2012Start Date:
17/Oct/2012Due Date:
17/Oct/2012Priority:
1

Description:

Message:

* IMPORTANT We were pleased to learn that you returned to work on 221012. This payment represents the final benefit payment as of October 21, 2012. Your claim file is now closed. Thank you.

Assigned To:

Created:
17/Oct/2012Work Item ID:
7921721

file:///C:/Users/KB05/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Fil... 03/02/2016

ECFMG/Ellis_003904